



COVID-19 RESPONSE PLAN: UPDATE 39

24 August 2021

Over the past week, we have been engaging with our customers to ensure that we understand their requirements for essential work under the Level 4 lockdown. In anticipation of a move down alert levels we have extended these conversations to include what work requirements might look like under Level 3 also. As you can imagine, a diverse customer base, means a range of different requirements. Level 4 still means essential services only, however the extent of what is deemed essential by customers may vary. Over the next couple of days, managers will be working with staff to ensure everyone understands what is required and what work we might be engaged to complete.

Please note that a potential increase in essential service work means we must continue to be vigilant and safety focused. Pandemic PPE, work bubbles, good hand hygiene and safe distancing are all extremely important during this time. If there is ever a point where you feel unsafe – stop work and speak to the supervisor or manager in charge.

For those working from home, managers are pulling together work tasks that are required and can be completed during this time. Some project work, such as Project Liberate, is still underway and there may be other tasks that we can assign or catch up on during this lockdown period. Managers should be making regular contact with you daily, so I'm sure you're all across this as necessary.

As mentioned in our update last night, you will continue to be paid at 100% this week. In order to support the payment of staff salaries and wages during the Level 4 lockdown, Delta plans to apply for the Ministry of Social Development's wage subsidy. The application requires employee's consent, in order to pass on any personal information (name, date of birth, IRD number, and number of hours worked per week) to the Ministry of Social Development. This information may be shared with other agencies to make decisions on our application and to review and check the integrity of any subsidy granted.

For simplicity and ease, we will assume your consent for the application of the wage subsidy. However, if you **DO NOT** consent to your information being provided to the Ministry of Social Development, please advise John Llewellyn by email on John.Llewellyn@thinkdelta.co.nz before noon on Friday 27 August 2021.

As always, stay safe and be kind. More communications will be released once more information is available.

Regards

Mike Costelloe
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