



COVID-19 RESPONSE PLAN: UPDATE 36

19 August 2021

Day 2 of lockdown and I hope those who are at home managed to get out of their pyjamas! Earlier today we released our payroll memo outlining our process and detailing staff requirements. Please make sure you read through this memo and complete your required action by tomorrow's midday deadline.

I'm sure many of you have been keeping a close eye on the Prime Minister updates recently and understand the importance of being vigilant at this time. If we learned anything from our neighbours in Australia, it's that if left unchecked, the Delta variant has the potential for extreme consequences.

I'm confident that the actions we've taken as a business are in line with all Government guidance and that our work procedures for essential service staff keep our people safe. Work bubbles have been re-established and an operational roster system put in place. Masks have become a mandatory requirement when undertaking essential work – please note that the recommended duration of using a disposable mask is 2-3 hours, so please ensure you are changing them regularly.

Thank you to everyone who has worked hard over the last couple days to get us in a good position to provide essential services. To those providing the essential services, thank you for meeting our customer requirements for lifeline utilities. Also, for those who are currently at home, either working or not working, thank you for doing your part in keeping the potential virus isolated. I'm truly proud of our rapid response as a business – so well done!

Please remember that if you do need to leave home, please wear a mask, track your movements, and keep a 2 meter distance. However, if you don't need to go out, enjoy staying home and perhaps use some of this time to recharge the batteries (it has been a while since we've had a long weekend holiday).

Please remember to stay safe and be kind. As always, more updates will be released as more information becomes available - so please stay tuned.

Regards

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