



COVID-19 RESPONSE PLAN: UPDATE 29

9 June 2020

Today, marked an extraordinary achievement for our country. 75 days after moving into our Alert Level System, New Zealand has zero active cases, and at 11:59pm last night moved to Alert Level 1. As part of the announcement the Government have released the Golden Rules of Alert Level 1. Please be mindful of the requirements below, as it's our best opportunity to keep COVID-19 at bay:

1. If you are sick, stay home
2. If you have cold or flu-like symptoms get tested
3. Wash your hands, Wash your hands, Wash your hands
4. Sneeze and cough into your elbow and regularly disinfect shared surfaces
5. If you are told by health authorities to self-isolate you must do so immediately
6. If concerned about your wellbeing or you have underlying health conditions, consult with your GP
7. Keep track of where you've been and who you've seen so we can use that for contact tracing if needed
8. Businesses should help with rule seven by displaying a QR code
9. Stay vigilant

Under Level 1, contact tracing is still required, however individuals are now responsible for keeping track of their own movements. In order to help this process, Delta has 3 options that employees can utilise:

- A unique QR code from MBIE will be placed in all Delta depots in the next day or so. Therefore, staff and visitors entering our premises will be able to use the NZ COVID Tracker app to scan in and help track their movements.
- If you are not in the office, employees can continue to use the Contact Tracing Form on the ResponseAbility app, or
- You can keep your own diary in any form you like.

Managing our way through the last few months has presented many challenges and provided opportunity to consider alternative processes and work methods. Some of these changes are improvements that we will want to keep, rather than just reverting back to how we did things pre-COVID. I would like us to be deliberate in taking what we have learned about ourselves and our business, so that these improvements are folded into to how we do things around here.

At leadership group level, we have discussed and started to capture process improvements. We will also want your feedback on this too, so don't be shy! If you have an idea (or ideas) for process or work methods we can improve, share them through your line management team.

We will be keeping this update mechanism for company-wide information – including progress on these learnings and feedback. So keep an eye out for this, and more, over the foreseeable future.

Regards

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